APPENDIX C

Rent Collection

Apr May Juli Aug Sep Ord Nov Dec Jun Mar Red changed to data 2,139 4,13 13 13 12 13,481 13,481 13,481 13,481 13,481 13,481 13,481 13,481 14,48 13,481 14,48 14,214 14,48 <th>Current Tenants Collection Analysis - £ 000s</th> <th></th> <th>E</th> <th>BVPI 66a</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th>	Current Tenants Collection Analysis - £ 000s		E	BVPI 66a									
Rent changed in otatie 2,133 4,813 6,962 9,112 13,786 13,786 27,880 27,890 27,890 27,890 27,890 27,970 97,070 97,070 97,070 97,070 97,070 97,070 97,070 97,070 97,070 97,070 9			May										
Estimate domain 27,800 37 337 <th< td=""><td></td><td></td><td>-</td><td></td><td></td><td></td><td></td><td>••</td><td></td><td></td><td></td><td></td><td>-</td></th<>			-					••					-
Areas brought forward 337 33													
Rent Collection 28,144 28,149 28,19 28,219 28,227 28,232 28,237 <th< td=""><td>Estimated annual rent</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>27,890</td><td></td><td></td><td></td><td></td></th<>	Estimated annual rent								27,890				
Current lenant arears 386 391 375 345 371 392 361 418 392 400 . Actual Collection Rate (BVPR6a) 85.23% 62.41% 94.87% 96.35% 97.87% 97.87% 97.87% 98.16% 98.35% 100.00% 100.00% 100.00% Collection Rate (BVPR6a) 62.07% 80.20% 92.41% 94.27% 98.27% 98.27% 98.26% 80.61% 97.70% 97.30% 97.70% 97.30% 97.70% 98.26% 98.47% 99.27% 98.25% 98.47% 98.25% 98.27% 98.25% 98.27% 98.25% 98.27% 98.25% 98.27% 98.25% 98.27% 98.25% 98.27% 98.25% 98.27% 98.25%													
Actual Collection Rate (BVPI66a) 85.23% 92.41% 94.87% 96.35% 96.54% 97.25% 97.81% 98.16% 98.33% 100.00% 100.00% Projected Collection Rate (BVPI66a) 98.70% 98.61% 98.65% 98.60% 97.60% 97.60% 98.61% 98.65% 98.	Rent Collectable											337	337
Projected Collection Rate (BVP/BGs) 98.70% 98.67% 98.67% 98.61% 98.72% 98.27% 98.27% 98.27% 98.27% 98.27% 98.27% 98.27% 98.27% 98.27% 98.27% 98.27% 98.27% 98.27% 98.27% 98.27% 97.37% 97.37% 97.37% 97.37% 97.37% 97.37% 97.37% 97.37% 98.27% 98	Current tenant arrears	366	391	375	345	371	392	361	418	392	400	-	-
Projected Collection Rate (BVP/BGs) 98.70% 98.67% 98.67% 98.61% 98.72% 98.27% 98.27% 98.27% 98.27% 98.27% 98.27% 98.27% 98.27% 98.27% 98.27% 98.27% 98.27% 98.27% 98.27% 98.27% 97.37% 97.37% 97.37% 97.37% 97.37% 97.37% 97.37% 97.37% 98.27% 98	Actual Collection Rate (BVPI66a)	85.23%	92.41%	94.87%	96.35%	96.94%	97.25%	97.87%	97.81%	98.16%	98.33%	100.00%	100.00%
Collection Target 82.60% 82.60% 92.80% 95.40% 96.40% 97.20% 97.30% 97.30% 97.90% 98.40% 98.40% 98.40% 98.25% 98.25% 98.25% 98.15% 98.15% 98.65% 98.75% 98.25% 98.25% 98.15% 98.15% 98.65% 98.75% 98.85% 98.75% 98.65% 98.75% 98.25% 98.65% 98.75% 98.65% 98.75% 98.25% 98.25% 98.25% 98.25% 98.25% 98.25% 98.25%	Projected Collection Rate (BVPI66a)	98.70%	98.61%	98.67%	98.78%	98.68%	98.61%	98.72%	98.52%	98.61%	98.58%	100.00%	100.00%
Last Year Projected Collection Rate 98.74% 98.75% 98.85% 98.85% 98.85% 98.85% 98.86% 98.65% 98.86% 98.63% 98.82% 98.86% 98.82% 98.86% 98.85% 98.86% 98.85% 98.86% 98.63% 98.82% 98.86% 98.82% 98.86% 98.82% 98.86% 98.82% 98.86% 98.82% 98.86% 98.82% 98.86% 98.82% 98.86% 98.82% 98.86% 98.82% 98.82% 98.86% 98.82% 98.86% 98.82% 98		82.60%	89.50%	92.80%	95.40%	96.00%	97.10%	97.20%	97.30%	97.70%		97.90%	<u>98.40%</u> 9
Last Year Projected Collection Rate 98.74% 98.75% 98.85% 98.85% 98.85% 98.85% 98.86% 98.65% 98.86% 98.63% 98.82% 98.86% 98.82% 98.86% 98.85% 98.86% 98.85% 98.86% 98.63% 98.82% 98.86% 98.82% 98.86% 98.82% 98.86% 98.82% 98.86% 98.82% 98.86% 98.82% 98.86% 98.82% 98.86% 98.82% 98.86% 98.82% 98.82% 98.86% 98.82% 98.86% 98.82% 98	Last Year Actual Collection	85 48%	92.35%	95 48%	96 47%	97.31%	97 56%	98 25%	98.31%	98 19%	98 61%	98 77%	98 82%
Difference Projected 0.0% -0.1% -0.2% -1.1% 12% -2% </td <td></td>													
Difference Projected 0.0% -0.1% -0.2% -1.1% 12% -2% </td <td></td> <td>-0.3%</td> <td>0.1%</td> <td>-0.6%</td> <td>-0.1%</td> <td>-0.4%</td> <td>-0.3%</td> <td>-0.4%</td> <td>-0.5%</td> <td>0.0%</td> <td>-0.3%</td> <td>1 2%</td> <td>1.2%</td>		-0.3%	0.1%	-0.6%	-0.1%	-0.4%	-0.3%	-0.4%	-0.5%	0.0%	-0.3%	1 2%	1.2%
Former Tenant Arears Collection Analysis FTA's at 14/17 83													
FTA's at 1/4/17 B3 B3 </td <td></td> <td>· · · · · · · · ·</td> <td></td>		· · · · · · · · ·											
$ \begin{array}{c c c c c c c c c c c c c c c c c c c $	Former Tenant Arrears Collection Analysis												
Write off 0 0 0 -9 -9 -9 -9 -9 -9 0 -9 0 0 0 0 0 0 0 -9 -9 -9 -9 -9 -9 0 -9 0 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>-</td> <td>83</td> <td>-</td> <td>-</td>										-	83	-	-
Payments Current FTA's -4 -1 -11 15 -29 -36 -46 -53 0 -68 0 0 Current FTA's BS 94 97 90 100 111 111 120 0 130 0 0 Tenants Owing More Than Seven Weeks Rent CURRENT YEAR BVPI 66b Total Number of Tenancies(*) (excluding garages) 5,283 5,297 5,310 5,303 5,310 5207 5304 5303 5301 5305 5305 Total Number of Tenancies(*) (excluding garages) 5,283 5,297 5,310 5,307 299% 2.47% 2.09% 2.47% 2.09% 2.47% 2.09% 2.47% 2.09% 2.47% 2.09% 2.6% 2.9% 2.4% #DIV/01 #DIV/01 #DIV/01 PREVIOUS YEAR FOR COMPARISON E E E E E E E Total Number > 7 Weeks Arrears (*) 115 121 116 122 108 111 102 103 122 2.11% 113 112 Total Number > 7 Weeks Arrears (*)	FTA's arising since 1/4/17	5	20	25	31	54		83	98	-	124	-	-
Current FTA's 85 94 97 90 100 111 111 120 0 130 0 0 Tenants Owing More Than Seven Weeks Rent CURRENT YEAR BVPI 66b SVPI 66b SVPI 66b SVPI 66b Total Number of Tenancies(*) (excluding garages) 5,283 5,297 5,310 5,303 5301 5303 5301 5305 Total Number > 7 Weeks Arrears (*) 121 131 127 122 127 138 136 127 142 156 PREVIOUS VEAR FOR COMPARISON 22.9% 2.47% 2.39% 2.30% 2.39% 2.61% 2.66% 2.39% 2.44% PUIV/01 #DIV/01 Visa A Trears Visa A Trears 5.308 5.311 5.319 5.320 5.326 5315 5316 5309 5311 5309 5296 Total Number of Tenancies (*) (excluding garages) 5.308 5.311 5.319 5.320 5.326 5319 5315 5316 5309 52311 5309 5296 To	Written off	0	0	0	-9	-9	-9	-9	-9	0	-9	0	0
Tenants Owing More Than Seven Weeks Rent BVPI 66b CURRENT YEAR 5,283 5,297 5,310 5,303 5,310 5,303 5,301 5305 5301 5305 Total Number of Tenancies(1) (excluding garages) 5,283 5,297 5,310 5,303 5,310 5,303 5301 5305 5305 Year Seven Weeks Arrears (1) 121 131 127 122 127 138 136 127 142 156 Year Years (1) 2.29% 2.47% 2.39% 2.61% 2.56% 2.39% 2.68% 2.94% #DIV/0!	Payments	-4	-1	-11	15	-29	-36	-46	-53	0	-68	0	0
CURRENT YEAR Total Number of Tenancies(*) (excluding garages) 5,283 5,297 5,310 5,297 5304 5303 5301 5305 Total Number of Tenancies(*) (excluding garages) 121 131 127 122 127 138 136 127 142 156 % > 7 Weeks in Arrears 2.29% 2.47% 2.39% 2.30% 2.39% 2.61% 2.56% 2.39% 2.68% 2.94% #DIV/0!	Current FTA's	85	94	97	90	100	111	111	120	0	130	0	0
Total Number of Tenancies(*) (excluding garages) 5,283 5,297 5,310 5,303 5,301 5303 5301 5305 Total Number > 7 Weeks Arrears (*) 121 131 127 122 127 138 136 127 142 156 Y = Y Weeks in Arrears 2.29% 2.47% 2.39% 2.30% 2.39% 2.61% 2.56% 2.39% 2.94% #DIV/0! #DIV/0! PREVIOUS YEAR FOR COMPARISON 7 7 6.20% 2.39% 2.61% 2.56% 2.39% 2.94% #DIV/0! #DIV/0! #DIV/0! Pretrious YEAR FOR COMPARISON 7 115 5.311 5.319 5.320 5.326 5319 5315 5316 5309 5311 5309 5296 Total Number of Tenancies(') (excluding garages) 5.308 5.311 5.319 5.320 2.09% 1.92% 1.94% 2.30% 2.24% 2.13% 2.11% % > 7 Weeks Arrears (*) 11,93 1.322 1.89% 2.09% 1.92% 1.94% 2.30% 2.24% 2.13% 2.11% Y Weeks in Arrears	Tenants Owing More Than Seven Weeks Rent		E	SVPI 66b									
Total Number > 7 Weeks Arrears (*) 121 131 127 122 127 138 136 127 142 156 % > 7 Weeks in Arrears 2.29% 2.47% 2.39% 2.61% 2.56% 2.39% 2.68% 2.94% #DIV/0! #DIV/0! #DIV/0! PREVIOUS YEAR FOR COMPARISON	CURRENT YEAR												
% > 7 Weeks in Arrears 2.29% 2.47% 2.39% 2.30% 2.61% 2.56% 2.39% 2.68% 2.94% #DIV/0! #DIV/0! PREVIOUS YEAR FOR COMPARISON	Total Number of Tenancies(*) (excluding garages)	5,283	5,297	5,310	5,303	5,310	5297	5304	5303	5301	5305		
PREVIOUS YEAR FOR COMPARISON Total Number of Tenancies(') (excluding garages) 5,308 5,311 5,319 5,320 5,326 5319 5315 5316 5309 5311 5309 5296 Total Number > 7 Weeks Arrears (') 115 121 116 122 108 111 102 103 122 119 113 112 % > 7 Weeks in Arrears 2.17% 2.28% 2.18% 2.29% 2.03% 2.09% 1.92% 1.94% 2.30% 2.24% 2.13% 2.11% Tenants Receiving a Notice Seeking Possession BVPI 66c E<	Total Number > 7 Weeks Arrears (*)	121	131	127	122	127	138	136	127	142	156		
Total Number of Tenancies(*) (excluding garages) 5,308 5,311 5,319 5,320 5,326 5319 5315 5316 5309 5311 5309 5296 Total Number > 7 Weeks Arrears (*) 115 121 116 122 108 111 102 103 122 119 113 112 % > 7 Weeks in Arrears 2.17% 2.28% 2.18% 2.29% 2.03% 2.09% 1.92% 1.94% 2.30% 2.24% 2.13% 2.11% Tenants Receiving a Notice Seeking Possession BVPI 66c CURRENT YEAR Total Number of Tenancies in Arrears (*) 1,193 1,322 1,290 1,074 1,183 1,330 1,079 2,673 1,483 1,096 NOSPs Issued in Month 12 21 30 23 20 42 49 18 4 36 NOSP to date as % of Tenancies in Arrears 1.01% 2.50% 4.88% 8.01% 8.96% 11.13% 18.26% 8.04% 14.77% 23.27% #DIV/0! #DIV/0! Pretious Year Fore Compari	% > 7 Weeks in Arrears	2.29%	2.47%	2.39%	2.30%	2.39%	2.61%	2.56%	2.39%	2.68%	2.94%	#DIV/0!	#DIV/0!
Total Number > 7 Weeks Arrears (*)11151115121116122108111102103122119113112 $\% > 7$ Weeks in Arrears (*)1115121116122108111102103122119113112 $\% > 7$ Weeks in Arrears (*)Notice Seeking PossessionBVPI 66cCURRENT YEARTotal Number of Tenancies in Arrears (*)113313221,2901,0741,1831,3301,0792,6731,4831,096NOSPs Issued in Month1221302320424918436Total Number of NOSP Served (**)1101%2.50%4.88%8.01%8.96%11.13%18.26%8.04%14.77%23.27%#DIV/0!PREVIOUS YEAR FOR COMPARISONTotal Number of Tenancies in Arrears (*)1.5461.4431.2011.4501.1971.5421.0441.1131.6321.0441.0531.052NOSPs Issued in Month312428162433444230351629Total Number of Tenancies in Arrears (*)312428162433444230351629Total Number of NOSP Served (**)3155	PREVIOUS YEAR FOR COMPARISON												
% > 7 Weeks in Arrears 2.17% 2.28% 2.18% 2.29% 2.03% 2.09% 1.92% 1.94% 2.30% 2.24% 2.13% 2.11% Tenants Receiving a Notice Seeking Possession BVPI 66c CURRENT YEAR Total Number of Tenancies in Arrears (*) 1,193 1,322 1,290 1,074 1,183 1,330 1,079 2,673 1,483 1,096 NOSPs Issued in Month 12 21 30 23 20 42 49 18 4 36 Total Number of NOSP Served (**) 12 33 63 86 106 148 197 215 219 255 255 255 NOSP to date as % of Tenancies in Arrears 1.01% 2.50% 4.88% 8.01% 8.96% 11.13% 18.26% 8.04% 14.77% 23.27% #DIV/0! #DIV/0! PREVIOUS YEAR FOR COMPARISON 1.546 1.443 1.201 1.450 1.197 1.542 1.044 1.113 1.632 1.044 1.053 1.052 NOSPs Issued in Month 31 24	Total Number of Tenancies(*) (excluding garages)	5,308	5,311	5,319	5,320	5,326	5319	5315	5316	5309	5311	5309	5296
Tenants Receiving a Notice Seeking Possession BVPI 66c CURRENT YEAR Total Number of Tenancies in Arrears (*) 1,193 1,322 1,290 1,074 1,183 1,330 1,079 2,673 1,483 1,096 NOSPs Issued in Month 12 21 30 23 20 42 49 18 4 36 Total Number of NOSP Served (**) 12 33 63 86 106 148 197 215 219 255 255 255 NOSP to date as % of Tenancies in Arrears 1.01% 2.50% 4.88% 8.01% 8.96% 11.13% 18.26% 8.04% 14.77% 23.27% #DIV/0! #DIV/0! PREVIOUS YEAR FOR COMPARISON 1.01% 2.50% 4.88% 8.01% 8.96% 11.13% 18.26% 8.04% 14.77% 23.27% #DIV/0! #DIV/0! PREVIOUS YEAR FOR COMPARISON Total Number of Tenancies in Arrears (*) 1,546 1,443 1,201 1,450 1,197 1,542 1,044 1,053 1,052	Total Number > 7 Weeks Arrears (*)	115	121	116	122	108	111	102	103	122	119	113	112
CURRENT YEAR Total Number of Tenancies in Arrears (*) 1,193 1,322 1,290 1,074 1,183 1,330 1,079 2,673 1,483 1,096 NOSPs Issued in Month 12 21 30 23 20 42 49 18 4 36 Total Number of NOSP Served (**) 12 33 63 86 106 148 197 215 219 255 255 255 NOSP to date as % of Tenancies in Arrears 1.01% 2.50% 4.88% 8.01% 8.96% 11.13% 18.26% 8.04% 14.77% 23.27% #DIV/0! #DIV/0! PREVIOUS YEAR FOR COMPARISON 1.01% 2.50% 4.88% 8.01% 8.96% 11.13% 16.32 1,044 1,053 1,052 NOSP's Issued in Month 31 24 28 16 24 33 44 42 30 35 16 29 Total Number of NOSP Served (**) 31 55 83 99	% > 7 Weeks in Arrears	2.17%	2.28%	2.18%	2.29%	2.03%	2.09%	1.92%	1.94%	2.30%	2.24%	2.13%	2.11%
CURRENT YEAR Total Number of Tenancies in Arrears (*) 1,193 1,322 1,290 1,074 1,183 1,330 1,079 2,673 1,483 1,096 NOSPs Issued in Month 12 21 30 23 20 42 49 18 4 36 Total Number of NOSP Served (**) 12 33 63 86 106 148 197 215 219 255 255 255 NOSP to date as % of Tenancies in Arrears 1.01% 2.50% 4.88% 8.01% 8.96% 11.13% 18.26% 8.04% 14.77% 23.27% #DIV/0! #DIV/0! PREVIOUS YEAR FOR COMPARISON 1.01% 2.50% 4.88% 8.01% 8.96% 11.13% 16.32 1,044 1,053 1,052 NOSP's Issued in Month 31 24 28 16 24 33 44 42 30 35 16 29 Total Number of NOSP Served (**) 31 55 83 99	Tenants Receiving a Notice Seeking Possession		E	SVPI 66c									
Total Number of Tenancies in Arrears (*) 1,193 1,322 1,290 1,074 1,183 1,330 1,079 2,673 1,483 1,096 NOSPs Issued in Month 12 21 30 23 20 42 49 18 4 36 Total Number of NOSP Served (**) 12 33 63 86 106 148 197 215 219 255 255 255 NOSP to date as % of Tenancies in Arrears 1.01% 2.50% 4.88% 8.01% 8.96% 11.13% 18.26% 8.04% 14.77% 23.27% #DIV/0! #DIV/0! #DIV/0! PREVIOUS YEAR FOR COMPARISON 7 1.450 1.197 1.542 1.044 1.113 1.632 1.044 1.053 1.052 NOSPs Issued in Month 31 24 28 16 24 33 44 42 30 35 16 29 Total Number of NOSP Served (**) 31 55 83 99 123 156 200 242 272 307 323 352													
NOSPs Issued in Month 12 21 30 23 20 42 49 18 4 36 Total Number of NOSP Served (**) 12 33 63 86 106 148 197 215 219 255 255 255 NOSP to date as % of Tenancies in Arrears 1.01% 2.50% 4.88% 8.01% 8.96% 11.13% 18.26% 8.04% 14.77% 23.27% #DIV/0! #DIV/0! PREVIOUS YEAR FOR COMPARISON 7 1.044 1.113 1.632 1.044 1.053 1.052 NOSPs Issued in Month 31 24 28 16 24 33 44 42 30 35 16 29 Total Number of NOSP Served (**) 31 25 83 99 123 156 200 242 272 307 323 352		1,193	1.322	1.290	1.074	1.183	1.330	1.079	2.673	1,483	1.096		1
Total Number of NOSP Served (**) 12 33 63 86 106 148 197 215 219 255 255 255 NOSP to date as % of Tenancies in Arrears 1.01% 2.50% 4.88% 8.01% 8.96% 11.13% 18.26% 8.04% 14.77% 23.27% #DIV/0! #DIV/0! #DIV/0! PEVIOUS YEAR FOR COMPARISON Total Number of Tenancies in Arrears (*) 1,546 1,443 1,201 1,450 1,197 1,542 1,044 1,053 1,052 NOSPs Issued in Month 31 24 28 16 24 33 44 42 30 35 16 29 Total Number of NOSP Served (**) 31 55 83 99 123 156 200 242 272 307 323 352													
NOSP to date as % of Tenancies in Arrears 1.01% 2.50% 4.88% 8.01% 8.96% 11.13% 18.26% 8.04% 14.77% 23.27% #DIV/0! #DIV/0! PREVIOUS YEAR FOR COMPARISON Total Number of Tenancies in Arrears (*) 1,546 1,443 1,201 1,450 1,197 1,542 1,044 1,113 1,632 1,044 1,053 1,052 NOSPs Issued in Month 31 24 28 16 24 33 44 42 30 35 16 29 Total Number of NOSP Served (**) 31 55 83 99 123 156 200 242 272 307 323 352												255	255
PREVIOUS YEAR FOR COMPARISON Total Number of Tenancies in Arrears (*) 1,546 1,443 1,201 1,450 1,197 1,542 1,044 1,113 1,632 1,044 1,053 1,052 NOSPs Issued in Month 31 24 28 16 24 33 44 42 30 35 16 29 Total Number of NOSP Served (**) 31 55 83 99 123 156 200 242 272 307 323 352													
Total Number of Tenancies in Arrears (*)1,5461,4431,2011,4501,1971,5421,0441,1131,6321,0441,0531,052NOSPs Issued in Month312428162433444230351629Total Number of NOSP Served (**)31558399123156200242272307323352		1.0170	2.0070	1.0070	0.0170	0.0070	11.1070	10.2070	0.0170	11.7770	20.2170	<i>"</i> BIV,0:	1011/0
NOSPs Issued in Month 31 24 28 16 24 33 44 42 30 35 16 29 Total Number of NOSP Served (**) 31 55 83 99 123 156 200 242 272 307 323 352		1.546	1,443	1.201	1.450	1,197	1.542	1.044	1.113	1.632	1.044	1.053	1.052
Total Number of NOSP Served (**) 31 55 83 99 123 156 200 242 272 307 323 352		· ·	,	,	,	,	,	,	,			,	,
	NOSP to date as % of Tenancies in Arrears	2.01%	3.81%	6.91%	6.83%	10.28%	10.12%	19.16%	21.74%	16.67%	29.41%	30.67%	33.46%

Tenants Evicted		B	VPI 66d									
CURRENT YEAR												
Total Number of Tenancies (*)	5,283	5,297	5,310	5,303	5,310	5,297	5,304	5,303	5,301	5,305	0	0
Evictions in Month	0	1	1	0	0	2	0	1	0	0		
Total Number of Evictions (**)	0	1	2	2	2	4	4	5	5	5	5	5
% of Tenants Evicited	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	#DIV/0!	#DIV/0!
PREVIOUS YEAR FOR COMPARISON												
Total Number of Tenancies (*)	5,308	5,311	5,319	5,320	5,326	5,319	5,315	5,316	5,309	5,311	5,309	5,296
Evictions in Month	0	0	0	1	0	0	0	0	0	0	1	0
Total Number of Evictions (**)	0	0	0	1	1	1	1	1	1	1	2	2
% of Tenants Evicited	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

* Figures are as at reported date ** Figures are year to date cummulatives

See word document for details of how figures have been calculated.